

Shropshire Stainless & Aluminium Ltd (SSA) was established in 2006 and currently supplies European sourced stainless steel, aluminium, brass, copper, bronze and engineering plastics products to engineering companies in the UK.

Our philosophy is simple.

“Get it right first time, get it right every time, continually improve”.

We aim to supply our products more efficiently and cost effectively than any of our competitors through the use of information technology and by utilising our own transport fleet, offering a next day delivery service across the UK and Ireland.

We aim to go the extra mile for our customers, by ironing out problems and steeling ourselves to continually improve our quality management system, in order to improve our levels of performance & customer service, and to satisfy applicable requirements of stakeholders and other interested parties.

We do this through:

Successful Strategic Actions (SSA).

By identifying our long-term objectives and implementing the actions to achieve them.

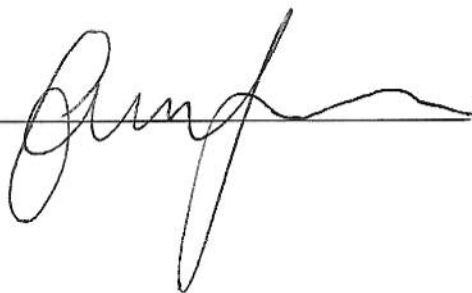
Using the process approach and risk-based thinking in the day to day running of the business, we are committed to achieving our quality objectives, the core of which are:

Achieving Customer satisfaction,
By delivering the right product,
At the right time,
For the right price.

The implementation of this policy is fundamental to the success of our business and must be supported by all employees as an integral part of their daily work.

This policy is publicly available through our website <http://shropshirestainlessandaluminium.net> and is made available to interested parties upon request.

Approved By:



Gary James, Managing Director.